235 Chain-O-Lakes Resort Cleveland, TX 77327 (832) 397-4008 reservations@artesianlakes.com www.artesianlakes.com

# **ACCOMMODATIONS**

The Retreat at Artesian Lakes (formerly Chain-O-Lakes Resort & Conference Center) is a privately owned resort and conference center offering 28 authentic log cabins, five log suites, and several upscale log homes. Because we offer so many options, please read carefully the following descriptions to ensure you select the accommodations best suited for your family's taste and budget.

## 28 AUTHENTIC LOG CABINS OVERLOOKING LAKES (six different floor plans)

These accommodations feature fireplaces, kitchens (**cookware is not included**), Central A/C and Heat, linens, towels and basic toiletry set up provided for average 2 night stay included, picnic tables, and porch-swings. The cabins don't have television sets or telephones.

Linens, towels and basic toiletry set up provided for average 2 night stay included.

| Cabin Type        | #  | Off Season<br>Sun<br>Thurs. | Off<br>Season<br>Weekend | Seasonal<br>Weekdays | Seasonal<br>Weekends | Holidays | Max. Occ. | Other Information  |
|-------------------|----|-----------------------------|--------------------------|----------------------|----------------------|----------|-----------|--|
| 1 Room            | 14 | \$155                       | \$205                    | \$155                | \$205                | \$220    | 4         | 2 Queen Beds, Fireplace  |
| 1 Room "Romance"  | 3  | \$175                       | \$225                    | \$175                | \$225                | \$240    | 2         | 1 King, Jacuzzi, Fireplace, Love<br>Seat, Mini Fridge  |
| 1 BR/1 Bath, Loft | 3  | \$175                       | \$235                    | \$175                | \$235                | \$250    | 4         | 1 Queen, 2 Twins in loft, Ladders to Loft except in Sam Houston, which has stairs  |
| 2 BR/1 Bath, Loft | 2  | \$316                       | \$385                    | \$316                | \$385                | \$402    | 8         | 2 Queen Bedrooms, 4 Twins in loft  |
| 2 BR/2 Bath, Loft | 5  | \$345                       | \$414                    | \$345                | \$414                | \$431    | 8         | 2 Queen Bedrooms, 4 Twins in loft  |
| 3 BR/3 Bath, Loft | 1  | \$400                       | \$460                    | \$400                | \$460                | \$475    | 10        | 1 King, 2 Queens, 4 Twins in loft,<br>Double Jacuzzi in master bedroom,<br>2 Shower/Tub; 2 Fireplaces (1 in<br>master bed) |

#### **5 LOG SUITES**

Located across the road from Swim Lake and the swimming pool, these feature two bedrooms, Central A/C and heat, 2 full bathrooms (one with a Jacuzzi tub), a small dining area, a kitchen, and covered patios with picnic tables. The cabins don't have television sets or telephones.

## Linens, towels and basic toiletry set up provided for average 2 night stay included.

| I OO SHIIFAS | Off Season<br>Sun Thurs. | Off Season<br>Weekends | Seasonal<br>Weekdays | Seasonal<br>Weekends | Holidays | Max.<br>Occ. | Other Information   |
|--------------|--------------------------|------------------------|----------------------|----------------------|----------|--------------|---|
| 2 BR/2 Bath  | \$175                    | \$235                  | \$175                | \$235                | \$250    |              | 1 King bedroom w/2 person Jacuzzi, 1 Queen bedroom with full bath |

The Oleander Log Suite is handicapped-accessible

In-Season: Memorial Day - Labor Day

Off Season: January - Memorial Day & Labor Day - Year End



## **Private Homes**

These are privately-owned homes located in the adjacent Artesian Lakes second-home community and managed through The Retreat at Artesian Lakes. These properties are strictly Non-Smoking Accommodations—evidence of smoking will incur a \$200 deodorizing fee—and require a \$400 security deposit refundable 48 hours after departure.

Linens, towels and basic toiletry set up provided for average 2 night stay included.

| Name            | # of Bedrooms<br>& Baths  | Off Season<br>Sun Thurs. | Off-Season<br>Weekends /<br>Seasonal<br>Weekdays | Seasonal<br>Weekends | Holidays<br>(3-night<br>minimum<br>stay) | Max.<br>Occ. | Other Information "Bed Descriptions in Legend Below"  |
|-----------------|---------------------------|--------------------------|--|----------------------|--|--------------|---|
| Big Easy        | 6 BR,<br>4 Bath           | \$594                    | \$674/\$694                                      | \$719                | \$774                                    | 18           | (2K, 2Q, 4F/TBB, 1DB, 1SS). Soaker Tub in master, 3 TVs, WIFI, fireplace, laundry closet. Decks, handicapped-accessible, fire ring with seating, charcoal grill, and picnic table.                                |
| The Phoenix     | 3 BR, Loft,<br>2 ½ Bath   | \$510                    | \$540  | \$570                | \$600                                    | 8            | 3Q, 2T in Loft, Jacuzzi Tub in Master, 65" flat screen TV, streaming services, wifi, multiple decks, gas fireplace, park-style charcoal grill, fire ring, outside dining area, fishing docs, private gated drive. |
| Jim Bowie       | 1 BR/1Bth, Loft           | \$175                    | \$235/\$175                                      | \$235                | \$250                                    | 4            | 1 Q, 2T in Loft, Ladder to Loft. Wood burning fireplace. Located in the Resort area.  |
| Lake House      | 3 BR,<br>3 Bath           | \$414                    | \$444  | \$474                | \$504                                    | 8            | (1K, 2Q, Futon). Jacuzzi in master, laundry room, TV. Decks, charcoal grill, fire ring with benches, picnic tables, canoe   |
| Red Barn        | 2 BR, 2 Bath              | \$345                    | \$414/\$345                                      | \$414                | \$431                                    | 2            | 1K, 1Dbl, Large Deck, Sunroom, Dining Room,<br>Screened Porch, Full Kitchen, 1 Flat screen<br>TV w/DVD Player   |
| Second Wind     | 4 BR,<br>3 Bath           | \$479                    | \$509  | \$539                | \$569                                    | 10           | (1K, 2Q, 2T w/T). Fireplace, TV, Upper and lower decks; charcoal grill, and fire ring.  |
| Trinity         | 3 BR, 2 Lofts<br>3 ½ Bath | \$434                    | \$464  | \$494                | \$544                                    | 12           | (3Q, 2D, 2T). Fireplace, TV, laundry, decks, grill, fire ring with seating, canoe and kayak.  |
| Zoller Point    | 4 BR,<br>3 Bath           | \$480                    | \$510  | \$540                | \$570                                    | 10           | (1K, 3Q, 2T). Jacuzzi in master, game room, TV, computer w/WIFI, phone, laundry room. Decks, volleyball court, playground set   |
| Alligator Alley | 6 BR,<br>4 Bath           | \$899                    | \$959  | \$1059               | \$1249                                   | 18           | (1K, 4Q, 2F, 6T, 2TB). Open concept living room, stone fireplace, fully equipped kitchen, wifi, porch with dining area, lake views, fire pit, bridge with gazebo over lake.                                       |
| El Sueño        | 3 BR,<br>2 Bath           | \$579                    | \$639/\$659                                      | \$689                | \$739                                    | 8            | (1K, 2F, 2F/bunks). TV with cable (2 sets), internet, gas fireplace, laundry room, soaking tub in master. Multiple decks, gas grill and smoker.   |

Guide to Beds:

K: King Q: Queen

F/TBB: Full with Twin Bunk Bed F: Full Bed

F: Full Bed BB: Bunk Beds T: Twin; T w/T: Twin with Trundle DB: Day bed; DB w/T: Day bed with Trundle

TB: Trundle Bed SS: Sleeper Sofa

In-Season: Memorial Day - Labor Day

Off Season: January - Memorial Day & Labor Day - Year End

## Log Cabin Information and Diagrams

Please note that layouts/furniture may vary from artist's representation.

**SYMBOL** 

FΑ

**CABINS** 

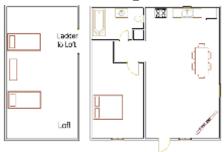
Francesca Alvarez



## 1-Room Log Cabin



## 1-Bedroom Log Cabin



#### 2-Bedroom/1-Bathroom Log



## 2-Bedroom/2-Bathroom Log



| One Room "Romance" with Dining Table, Love Seat,<br>Mini-Fridge, Microwave |     |         |     |     |  |  |
|--|-----|---------|-----|-----|--|--|
| Cynthia Ann Parker   | CAP | Jacuzzi | 1 K | Gas |  |  |
| Dr. Anson Jones  | DAJ | Jacuzzi | 1 K | Gas |  |  |

Jacuzzi

**BATH** 

**FIREPLACE** 

Gas

**BEDS** 

1 K

| One Room with Dining Table and Kitchen |           |            |     |      |  |  |  |
|--|-----------|------------|-----|------|--|--|--|
| Ben Milam                              | BM Shower |            | 2 Q | Gas  |  |  |  |
| Bigfoot Wallace                        | BFW       | Tub/Shower | 2 Q | Wood |  |  |  |
| Charles Goodnight                      | CG        | Shower     | 2 Q | Gas  |  |  |  |
| Deaf Smith                             | DS        | Shower     | 2 Q | Wood |  |  |  |
| George Childress                       | GC        | Shower     | 2 Q | Gas  |  |  |  |
| Jane Long                              | JL        | Tub/Shower | 2 Q | Wood |  |  |  |
| Juan Seguin                            | JS        | Shower     | 2 Q | Gas  |  |  |  |
| Lorenzo De Zavala                      | LZ        | Tub/Shower | 2 Q | Gas  |  |  |  |
| Mirabeau Lamar                         | ML        | Tub/Shower | 2 Q | Wood |  |  |  |
| Oliver Loving                          | OL        | Shower     | 2 Q | Gas  |  |  |  |
| Samuel Williams                        | SW        | Shower     | 2 Q | Gas  |  |  |  |
| Susannah<br>Dickerson                  | SD        | Tub/Shower | 2 Q | Wood |  |  |  |
| *Thomas J. Rusk                        | TJR       | Tub/Shower | 2 Q | Gas  |  |  |  |
| Yellow Rose                            | YR        | Tub/Shower | 2 Q | Gas  |  |  |  |

| 1-BR/1-BT w/loft, living/dining area, and kitchen |    |            |            |      |  |  |
|---|----|------------|------------|------|--|--|
| Davy Crockett DC Tub/Shower 1Q/2 Twins Gas        |    |            |            |      |  |  |
| James Fannin                                      | JF | Tub/Shower | 1Q/2 Twins | Wood |  |  |
| **Sam Houston                                     | SH | Tub/Shower | 1Q/2 Twins | Gas  |  |  |

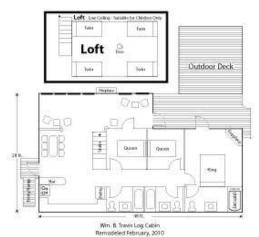
| 2-BR/1-BT w/loft, living/dining area, and kitchen |                               |  |  |  |  |  |
|---|-------------------------------|--|--|--|--|--|
| Goliad  | Goliad GOL Tub/Shower 4 Q Gas |  |  |  |  |  |
| San Jacinto SJ Tub/Shower 4 Q Gas                 |                               |  |  |  |  |  |

| 2-BR/2-BT w/large loft, spacious living/dining area, and kitchen |                          |            |    |     |  |  |  |
|--|--------------------------|------------|----|-----|--|--|--|
| Angelina   | na ANG Tub/Shower 4Q Gas |            |    |     |  |  |  |
| Brazos   | BZ                       | Tub/Shower | 4Q | Gas |  |  |  |
| Guadalupe  | GUA                      | Tub/Shower | 4Q | Gas |  |  |  |
| Lone Star  | LS                       | Tub/Shower | 4Q | Gas |  |  |  |
| Rio Grande   | RIO                      | Tub/Shower | 4Q | Gas |  |  |  |

## Log Cabin Information and Diagrams

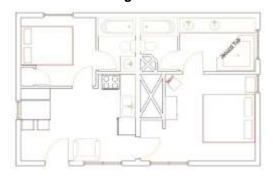
Please note that layouts/furniture may vary from artist's representation.

## 3-BR/3-BT w/four-bed loft



| CABINS               | SYMBOL   | BATH    | BEDS       | FIREPLACE |  |  |  |  |
|----------------------|--|---------|------------|-----------|--|--|--|--|
|                      |  |         |            |           |  |  |  |  |
| 3-BR/3-BT            | 3-BR/3-BT w/four-bed loft, living room, dining area, and kitchen |         |            |           |  |  |  |  |
| William B.<br>Travis | WBT  | Jacuzzi | 1K, 2Q, 4T | 2 Gas     |  |  |  |  |

## Log Suite



| ACCOMMODATIONS  | SYMBOL | BATH                   | BEDS     |  |  |  |  |
|---|--------|------------------------|----------|--|--|--|--|
| Log Suites – Two BR/Two Bath with Dining/Kitchenette (No Fireplace) |        |                        |          |  |  |  |  |
| Azalea  | AZ     | Tub/Shower,<br>Jacuzzi | 1 K, 1 Q |  |  |  |  |
| Gardenia  | GA     | Tub/Shower,<br>Jacuzzi | 1 K, 1 Q |  |  |  |  |
| Hibiscus  | НІ     | Tub/Shower,<br>Jacuzzi | 1 K, 1 Q |  |  |  |  |
| Magnolia  | MG     | Tub/Shower,<br>Jacuzzi | 1 K, 1 Q |  |  |  |  |
| Oleander *Handicapped Accessible                                    | OLE    | Tub/Shower,<br>Jacuzzi | 1 K, 1 Q |  |  |  |  |

<sup>\*</sup>TJR features a bathroom with shower/tub combination, double vanity.

<sup>\*\*</sup>SH features stairs to the loft and a beautifully redesigned bathroom.



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## **ACTIVITIES**

**Basketball:** A goal post is located across the road from the Hospitality House. Basketballs available at the Front Desk.

Bike Riding: Ride bikes on the 10 miles of roads or nature trails.

**Board Games/Books**: Limited supply of books and board games available at Front Desk.

Boat Policy: The central amenity of Artesian Lakes is the pristine nature of our lakes. We cannot let this water quality be at risk of invasion by two aggressive aquatic species that have now infested at least 24 Texas lakes, including nearby Lake Livingston. Therefore, as of November 1, 2021, guests may not bring their personal watercraft. No exceptions. We have purchased additional canoes and kayaks, which are now available for rental thru the front desk, to ensure our guests can continue to enjoy our lakes. Thank you for your cooperation in preserving this natural resource for future generations!

**Disc Golf:** A nine-hole course is located adjacent to the log suites on the eastern side of the resort property. Disc available at the Front Desk. (Redesigned Spring 2019)

**Fishing:** Available in most of our lakes; respect posted signs. Bait and limited fishing supplies available to purchase at Hospitality House. Fishing license not required but all other state laws apply. Bass is catch and release only. No Jug Lines or Trot Lines!

**Fitness / Recreation Center:** Located across for the Swimming Pool (guests under the age of 18 must be accompanied by an adult), Access code is on resort map at time of check in.

**Hiking/ Walking/Running:** We have miles of hiking trails and roads to explore with endless possibilities of destinations. Our map outlines all the trails for you, be sure to take one with you!

Horseshoes: Horseshoe pits located at Swim Lake. Horseshoes available at Front Desk.

Playgrounds: Have fun on the playgrounds located at the Swim Lake and Blue Gill Bend.

**Swimming:** This is what summer is all about!!!! Take turns coming down the racing slides at the Artesian water-fed Swim Lakes or enjoy the salt-water pool with waterfalls grotto. Or relax in the 15 person hot tub located in a hidden cave. Watch the kids from our shaded beach entry or relax under the tent or umbrellas. Don't forget food and drink refreshments available at the \*The Grille (\*Seasonally).

**New Activities:** Soccer, ladder toss/golf, washers

**Star Gazing:** Bring your telescope or just a blanket and find a spot to enjoy the beauty of the night.

**Volleyball:** Nets are located at swim lake and in front of Log Suites. Volleyballs available at Front Desk.

**Wildlife:** Enjoy coming back to nature and seeing animals in wild. Whether it is the prehistoric looking snapping turtles weighing in up to 200 lbs. or the bull frog concerts at night, enjoy it all here. Animals to include alligators, deer, rabbits, raccoons and many more. Remember animals are wild and should never be treated as anything but. It is against state law to feed alligators and or hunt animals of any kind on the property.

## **Rental Policies**

Because we are located about an hour from downtown Houston and 18 miles from the closest town (Cleveland), we recommend you read our rental policies before leaving home. PLEASE NOTE: This is a privately owned resort and reserves the right to refuse services to anyone.

#### **Deposits and Payment Methods**

A deposit in the amount of the first night's stay is required to reserve any and all our accommodations. This amount is due when booking a reservation, and the balance is due upon check-in. Please be advised we don't accept personal checks or ATM-only cards. Some accommodations require a security deposit, refundable 48 to 72 hours after departure, subject to completing inspection.

#### **Minimum Age**

Guests must be at least 21 years old to rent our accommodations; the person of the correct age must be on property during the stay. Allowances for special circumstances may apply. Please call 832-397-4008 for more information.

#### **Minimum Stay Requirements**

Weekend reservations require a two-night minimum stay. Holiday reservations require a three-night minimum stay.

#### **Cancellations**

Reservations must be cancelled <u>at least 14 days</u> prior to the scheduled arrival date or the entire deposit amount will be lost regardless of the reason for cancelling.

There is a \$15 service charge on all cancelled reservations.

If you choose to move a reservation you may do so but it must be done within 24 hours of arrival time and may only be moved or modified once for a \$10 fee.

#### Failure to Show up for a Reservation

Guests who don't arrive on their reserved dates will be charged for every night we reserved for them, according to the terms of their reservation.

#### **NO Refunds**

We do not issue refunds for Early Departure or Inclement Weather

#### **Check-in and Check-out Times**

Check-in is guaranteed at 5:00 PM-we can't make exceptions for guests arriving hours ahead of schedule because cabins are prepared for guests between noon and 5:00 p.m. daily.

Checkout is at Noon, but can be extended to 2 p.m. by paying \$50. Late checkouts are ALWAYS subject to availability.

### Contact-free check-in

For guest and employee safety, until further notice, we will be implementing a contact-free check-in process.

#### NO Day Visitors, Camping or RV Hook-ups

all our guests must have overnight accommodations in order to enjoy our resort amenities, including fishing and swimming. The resort is not open for day visitors.

All guests must check in at the Front Desk where they are issued Car Tags for a maximum of two vehicles per cabin; additional vehicles must park in the Hospitality House Parking Lot. We request that these tags are visible (hang from rear view) at all times for security purposes. Vehicles that are not registered are subject to towing at vehicle owners expense.

#### **Occupancy Limits**

Our accommodations are designed to accommodate a specific number of guests; when that maximum number is exceeded, additional guests must rent additional accommodations or leave the resort. Fire marshal regulations dictate maximum occupancy per accommodation.

#### **No Pets Allowed Policy**

There are several reasons why we cannot host your beloved pets within our accommodations. The most obvious is that the

next guest staying in the same accommodation may have a severe allergy to them. If we find pets in your accommodations, you will be asked to leave in addition to paying a \$400.00 sanitizing fee that will be automatically added to your credit card. **NO EXEPTIONS** 

#### Reporting Problems During your Stay

Guests are encouraged to inspect their accommodations upon arrival and report damages/malfunctions/etc. to the front desk **immediately.** Once informed of a problem, we will do our best to ensure your stay with us is a memorable one, including fixing the reported problems, moving you to another cabin (if available) or refunding your money. <u>Please note that</u> we will not be able to issue any refunds or discounts if you wait until the end of your stay to report a problem.

#### **Lost and Found**

The Retreat at Artesian Lakes is not responsible for personal items lost or left in a cabin. If you believe you have left personal items in your cabin, please notify the Front Desk as soon as possible. Any items found will be kept at Hospitality House for 30 days. All items not claimed within 30 days after departure will be discarded.

#### **Serenity Policy**

We do not allow motorcycles, ATVs and gasoline-powered boats to preserve the serenity of our natural environment.

#### **Speed Limit**

A strict 10 mph speed limit will be enforced and tickets levied for violations. Remember there are children at play.

#### **Security**

To ensure guests' safety, the entrance gates are locked from 10:00 p.m. to 7:00 a.m. Monday – Thursday, and 11:00 p.m. to 7:00 a.m. Friday – Sunday. Late arrivals or early departures should make arrangements at the Hospitality House. Security Personnel regularly patrol the resort. Please report any problems after hours to the security guard or night manager. Security can be reached by radio (located on the wall of Hospitality House), or by leaving a message (832-588-0851). There is also a radio located at the front gate that can be used to enter the resort after hours.

#### No Firearms, bows, air-soft or paintball guns

#### <u>Trees</u>

Severe fines will be levied upon those harming trees in any way.

#### <u>Towing</u>

We won't tow any vehicle that "leaves the road." You will have to hire a towing company if you choose to drive off road. Stay on the roadways with vehicles. If you leave the roadway and create damage fines may be levied.

#### Wildlife

Part of what makes The Retreat at Artesian Lakes so special is its abundant and varied wildlife, typical of The Texas Big Thicket. While visiting with us, you may see cardinals, egrets, hawks, herons, woodpeckers and many other species of birds as well as alligators, armadillos, deer, raccoons, rabbits, squirrels and turtles. Regardless of how cute any creature looks, don't forget they are all wild. For the most part, they will stay clear of you if you stay clear of them and we can all coexist. Do not taunt them and do not pet them or feed them. They are a protected species and we respect them. Feeding or taunting of alligators if prohibited and can result in expulsion from the park.

#### **PRIVATE HOME RENTAL POLICIES**

(We are unable to make exceptions to any of these Company Policies)

These are privately-owned properties located in the adjacent Artesian Lakes residential community and managed by The Retreat at Artesian Lakes. Rates on these houses cannot be reduced or negotiated by staff.

All reservations for these properties require security deposits of \$400, refundable 48 hours after departure following a detailed inspection of the premises. These properties are strictly No-Smoking environments with evidence of smoking incurring a \$200 deodorizing fee.

Stays in these properties, don't include breakfast or horse drawn carriage rides. Breakfast can be purchased separately when making reservations. Reservation times are adhered too.



# Artesian Lakes Walkabout Map

